

HOW TO READ YOUR WIFICONNECT BILL

We've designed your bill to be as straightforward as possible, but here's a step-by-step to help you read it. While it's officially a tax invoice for accounting purposes, we'll call it your bill.

① Billee details

This shows who the invoice is billed to. If any of this information has changed, please get in touch with us to update your account details.

② Invoice details

This includes your account number to help us identify your account if you get in touch.

③ Previous balance

This shows the amount you owed (or were in credit) since your last bill.

④ Payments received

This lists payments we've received towards your account since your last bill. The box shows the total amount of all payments.

⑤ Current billing activity

This lists credits and/or charges on your account since your last bill, including the date each was applied. The sum of these items is the amount due for this invoice.

⑥ Current balance

The box shows your current account balance as of this bill date. This is calculated from your previous balance, payments received, and current billing activity.


WiFiConnect
 PO Box 92, Tokomaru Bay 4047
 billing@wificonnect.co.nz

Invoice date
10 Jul 2026

Invoice due date
9 Aug 2026

Invoice number
INV-87465

Account number
123456

GST number
117-208-591

Here's the latest tax invoice for

JANE DOE
67 Internet Lane
New Zealand

Previous balance

31 May 2026	INV-87576	\$31.00	You owed \$31.00
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Payments received

8 Jun 2026		-\$75.00	You paid -\$75.00
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Payments can take time to process and may not show until your next bill.

Current billing activity

1 Jun 2026	New Vilo Router	\$75.00
15 Jun 2026	Switch & Save Promo Credit	-\$60.00
10 Jul 2026	Monthly Rural Wireless Basic	\$59.00
10 Jul 2026	Discount	-\$20.00

This bill is for
\$54.00
including \$7.04 GST

Current balance

Due 9 Aug 2026

**Total owing
\$10.00**

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You may notice that the **Current balance** box colour and details can be different between bills. Here's some explanation to help you understand.

Your account is in credit

If you have overpaid or a credit adjustment was applied to your account, then your account will show in credit. No payment is required. This credit will automatically roll over and be used to lessen any amount owed in your next bill.

Current balance

Total credit
\$40.00

Your account is settled

All your previous amounts owed have been paid in full. No payment is required.

Current balance

Fully settled
\$0.00

Your account is overdue

When your account is overdue, we'll give you a breakdown of the Total owing. **Amount due** shows the amount due for this invoice and when it's due. **Amount overdue** is a portion of your Previous balance that remains unpaid past its due date. This requires immediate payment. **Amount outstanding** is a portion of your Previous balance that remains unpaid but not yet due.

Current balance

Amount due 9 Aug 2026	\$54.00
Amount overdue	\$120.00
Amount outstanding	\$60.00

Total owing
\$234.00

Your account has been overdue since 31 May 2026. Please arrange payment as soon as possible to avoid service interruption.